



PSSI Services and Products Summary

Economical, high quality service and products (authorized Dell Solutions Provider).
Annual contracts for low-cost, predictable monthly cost and on-going proactive service.

SERVICES

- Fully managed Security and Anti-Malware protection
- Cloud Computing & Virtualization for economical, fast implementation of business technology, including As-A-Service options, e.g. SAAS Software, HAAS Hardware, PAAS Platform, etc.
- Managed Services – remote monitoring, management, and on/off-site repair
- Offsite Backup & Business Continuity Services
- Disaster Recovery planning, implementation, and testing
- Networked PCs and Macs (wired or secure wireless, including VPNs and multi-tenant HIPAA)
- Internet Services (high-speed broadband access and web hosting)
- Connecting two or more office and/or home locations using secure internet
- Industry expertise in small and medium size businesses (HIPAA compliance)
- Computer software expertise
 - Clients – Windows 2000/XP/Vista/7
 - Servers – Windows 2000+, Exchange 2003+, Linux, and IBM AS/400
 - Network – Cisco IOS and Adtran's Netvanta products
- Project and Technical Management
- Network design and installation (including Cisco routers and switches)
- High Performance, High Availability Networks (including manufacturing networks)
- Problem Determination and Resolution
- Performance Tuning and Optimization
- Help Desk Support and Troubleshooting – on-site and remote
- Education and Integration of Hardware and Software
- Organizing and Planning for the Effective Use of Information Systems Resources
- Determining Computer Personnel Requirements and Skills
- Business Automation Requirements Planning and Design

PRODUCTS

With the vast array of vendors available, most organizations can use help finding economical/effective products and service. Name-brand products are available from Dell (authorized Solutions Provider), Hewlett Packard, IBM, Cisco and Microsoft. Get the help you need to find the best computer and network solutions for your business or home office.